



B A B Y
M O N I T O R

User Guide

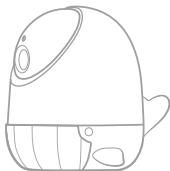


Ellie baby pro

Hello!



What's in the box



Ellie baby pro x1



SD card x1



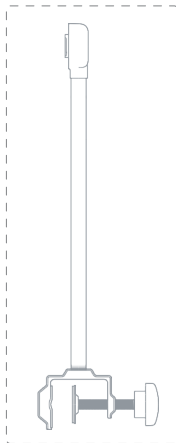
Cushion x1



Power adapter x1



User manual x1



Crib holder x1



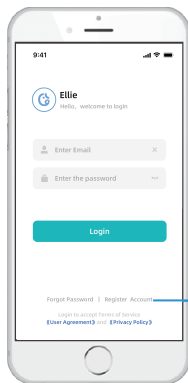
Meet the Ellie baby pro



Download and install the Ellie APP

1.Download and install APP

- ① Please search for “Ellie” in Google Play or IOS App Store to download the Ellie APP to your mobile device.
- ② Tap “register account” to create an account with your email address.

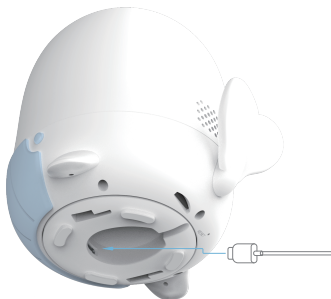


Tap to create an account

Link after power on

2. Turn on the Ellie baby pro

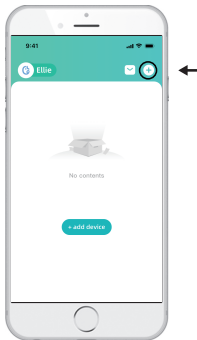
- ① Plug the power cable into the USB Type-C at the back of the camera.
- ② Red light indicates powered on. If not, please press and hold the reset button for more than 5 seconds to reset the camera by needle.



Registration and WiFi setup

3.Open the App and add device

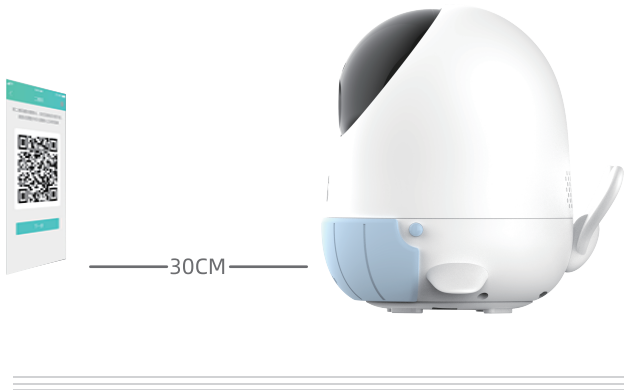
- ① Register an APP account with a mobile account, click the "+" in the upper right corner to add a device.



1. Sign in to your account.
2. Add a new device to the APP.
3. Select the Ellie baby pro as the device.
4. Please follow the in-APP instruction to setup the WiFi.

Tip:

WiFi name and password accepts English characters , symbols and numbers . If you want to connect the baby monitor to a new WiFi , please press and hold the reset button for more than 5 seconds to reset the camera.



Free to access 5-sub account to share with your family

- ① From the settings to the device sharing page, click + below to add the share button.
- ② Enter another "Ellie" account in the account bar and click next.
- ③ After the addition is complete, you can see the shared account records.



Key Features



360°PTZ Rotation

Advanced 2K QHD 4M Pixel Full
Infrared Night Vision.Support 360° PTZ Rotation.



Crying Detection

Automatically detect the baby's crying, send you instant notifications through the APP, and play gentle music to soothe the baby to fall asleep again.



Virtual Fence

Ellie baby pro can set up a virtual fence in the zones where your baby sleeps or plays.If he/she leaves the safe zones, Ellie baby pro will send timely alerts to your mobile phone.



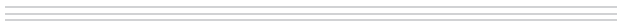
Smart Soothing

Mothers are not with superpower,and sometimes they are just too busy.Ellie baby pro can help your baby fall back to sleep.



Capture The Best Moments

Ellie baby pro can automatically capture your baby's facial expressions every15 minutes .When the AI camera recognizes the rich expressions of the baby, it will automatically save the baby's picture.



New upgrade of Ellie baby pro



Sleep Monitoring and Soothing&more professional

Ellie baby pro can recognize your baby's face intelligently and notifies you if the baby is sleeping, awake , moving or crying. a new respiratory perception algorithm to analyze the baby deep/shallow sleep time.



Smar tnursing&more Intelligent

Person tracking , automatic movement of camera lens, omni-directional care, Intelligent real-time temperature and humidity envi ronment detection to make the baby more comfortable.



Record growth, more intimate

Time capsule automatically generates a wonderful collection every week, and the video one-click to share the baby's growing time.



Install the Ellie baby pro

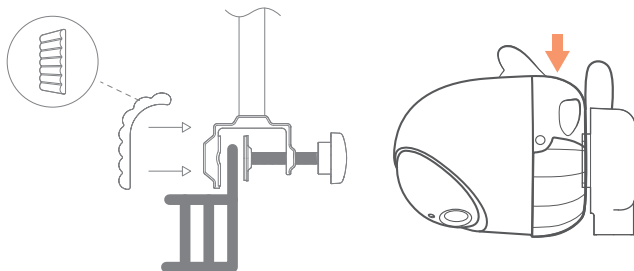
Ellie baby pro can be placed on a flat surface or mounted on the crib.
Don't install the holder at the head or the end of the crib.
It is recommended to install the holder at the left or right edge of the crib.



- Do not install here
- Install here



Attach the c-clamp of the holder to the crib and tighten it with the knob. Align the camera with the holes on the base of the holder and rotate the camera until it snaps into place. Plug the USB power cable into the camera. You can extend the holder to your desired height and tighten it with the knob.



Warning:

- Install the crib holder to a sturdy, square piece of furniture. It is not recommended to mount it on a round object.
 - Do not shake the holder. Don't allow the baby to play with the holder.
 - After installation, test its stability regularly. We will not take any responsibilities for any damage or injuries due to inappropriate installation.
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Status LED guide

Status light color	Camera's status
Blinking red	The camera is not connected to WiFi.
Blinking blue	The camera is attempting to connect to WiFi.
Blinking blue off	The camera is connected to WiFi.
Solid red	The camera is connected to WiFi, but not connected to the Internet.
Solid yellow	The camera is updating the firmware.
Blinking yellow	The camera is having a system error.



Warranty

What does this warranty cover?

Ellie guarantee that each Ellie's product you purchase is free from any defects in material or workmanship under normal use during the Warranty Period. The warranty period for a Ellie product is twelve (12) months from the day when the product is delivered to the first end-user. During the Warranty Period, Ellie will repair or replace, at no charge, products or parts of a product that proves defective because of improper material or workmanship, under normal use and maintenance.



What is not covered by this warranty?

Defects caused by incorrect use or improper installation not following the product manual instructions;

Defects caused by unauthorized modification, repairs, disassembly or use with third-party components or product;

The serial number has been removed or defaced from the Ellie product;

Damages caused by lightning, fire, earthquake, tornado, or other events of force majeure;

Consumables parts, including but not limited to batteries, unless damage is due to defects in material or workmanship of the product;

Ellie products purchased from an unauthorized reseller;

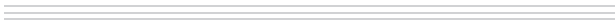
Damage caused by third-party service providers who are not authorized by Ellie;

Fail to provide proof of purchase that you are the authorized user of the product;

Any non-Ellie branded products, such as batteries, SD card and cables, even if sold or shipped with Ellie products;

Products marked as "Sample" or "Not for Sale" , or sold "AS IS" ;

This warranty cannot be transferred from the original end-user to Any indirect or consequential damages or losses resulting from the product failure such as loss of data and loss of business.



Return & Refund

If customers are not completely satisfied with the Ellie product, they can return it within 45 days after the receipt of the product.

To be eligible for a return, the product must be unused and returned in the same condition that you received it. It must also be in the original packaging. Products that show any signs of wear, or that are not packaged like new with all accessories and manuals will not be accepted under this return policy. To complete your return, we require a receipt or proof of purchase and the serial number. Customers will have to pay all the return shipping costs. No restocking fee will be charged for the return of a product.

Once your returned product is received and inspected, we will email you a notification of receipt. We will also notify you of the approval or rejection of your refund. If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days. Please note shipping charges are non-refundable.

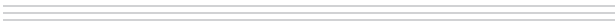


How to obtain warranty service?

Contact Ellie support team by email support@Elliehello.com or Ellie authorized resellers/repair centers and describe the product issues. They will attempt to identify and resolve the problem of your product by offering you tips and advice, software or firmware updates.

If the problem cannot be identified or resolved through remote assistance or software updates, you will be requested to return the product to the address provided by Ellie or authorized resellers.

Ellie will examine the returned product to identify the problem, if Ellie determines that the problem in question is not covered by this warranty, you will have to apply for paid repair service.



Warranty card

If you want to claim warranty service, please fill out the warranty card below and return it with the product.

Customer's Name: _____

Email: _____

Phone: _____

Address: _____

Dealer's name: _____

Dealer's address: _____

Date of purchase(DD/MM/YY): _____

Order number: _____

Serial Number: _____

Type of services: ☐ Repair ☐ Exchange ☐ Return

Description of issues: _____

The serial number can usually be found on the bottom of the product.

Ellie Technology, LLC

www.elliehello.com Made in China

