



B A B Y
M O N I T O R

User Guide



Ellie baby plus
Manual

Hello! 

What's in the box



Ellie baby plus x1
(4.8*4.25*4.21 inch)



monitor x1



Cushion x1



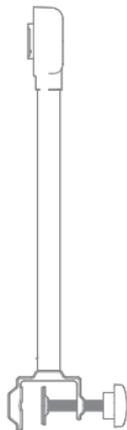
User manual x1



SD card
For camera(32g)*1
For Monitor (8g)*1

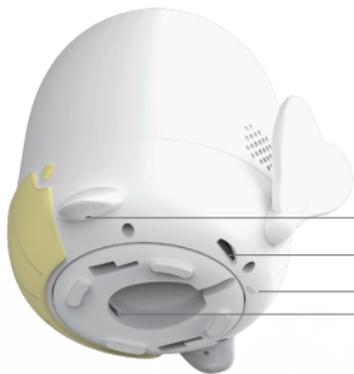


Power adapter x1



Crib holder x1

Meet Ellie baby plus



Light 1

- Red and green flashing: No device connected
- Red flashing: Waiting for Wi-Fi configuration
- Blue flashing: Connecting to your phone
- Green flashing: Connecting to the monitor

Meet Ellie baby plus



Light 2

On: Charging

Off: Not charging

Light 3

On : Turned on

Off: Turned off



Playback



- Choose Date, Notification List and Timeline with direction keys.



- Press direction keys to choose different date.
- Press direction keys to check every notifications directly in Notification List.
- Press and hold direction keys to accelerate in Timeline.

AI Functions



Sleep Detection

You can enable Sleep Detection, adjust the sensitivity of detection, enable notifications and choose a tone of notification. You can enable face Cover Detection after Sleep Detection is enabled.



Cry Detection

You can enable Cry Detection, adjust the sensitivity of detection, enable notifications and choose a tone of notification.



Automatically Comfort

You can enable Automatically Comfort and choosing soothing music after Cry Detection is enabled.



Virtual Fence

You can enable Virtual Fence, adjust the sensitivity of detection, enable notifications and choose a tone of notification. Follow the built-in instrument to set Virtual Fence in Fence Settings.



Sleep Report

You can check what happened when the baby was asleep.



TH Settings

You can set suitable temperature and humidity range and temperature unit (°C or °F) with direction keys.

Settings



Camera Settings

You can choose the location of the camera, disable playing the sound from camera, adjust the image of camera, and reset PTZ of camera.



Sleep Mode

In sleep mode, the monitor will show no images until a notification happens.



Language

You can change the system language.



Time

You can set the time and sync to connected camera or you can sync time from connected camera.

Connection

Two modes to connect the camera is provided.



No Wi-Fi Mode

1. Press the “Connect/Switch” button on monitor.
 2. Press “Connect/Select devices” button to search new camera.
 3. Select your device and follow the built-in instruction to finish the connection.
- * The camera has been connected with the monitor before you get them.



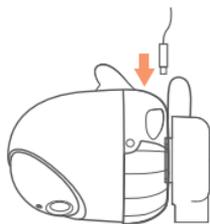
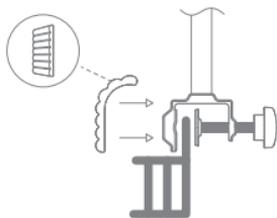
Wi-Fi Mode

1. Please install Ellie App on your phone and register an account with your email address. Then click “+” to start connection.
2. Press and hold “Reset” button on the camera for 5s to enter pairing phone mode.
3. Follow the in-APP instruction to connect camera with your phone.

Installation

The camera should be installed on a flat surface(e.g. wall) or on the crib holder.

The camera is recommended to install on left or right side of the crib.



* Please install the camera or crib holder properly. We are not responsible for the damage or injury caused by inappropriate installation.

Warranty

What does this warranty cover?

Ellie guarantee that each Ellie's product you purchase is free from any defects in material or workmanship under normal use during the Warranty Period. The warranty period for a Ellie product is twelve (12) months from the day when the product is delivered to the first end-user. During the Warranty Period, Ellie will repair or replace, at no charge, products or parts of a product that proves defective because of improper material or workmanship, under normal use and maintenance.

What is not covered by this warranty?

Defects caused by incorrect use or improper installation not following the product manual instructions;

Defects caused by unauthorized modification, repairs, disassembly or use with third-party components or product;

The serial number has been removed or defaced from the Ellie product;

Damages caused by lightning, fire, earthquake, tornado, or other events of force majeure;

Consumables parts, including but not limited to batteries, unless damage is due to defects in material or workmanship of the product;

Ellie products purchased from an unauthorized reseller;

Damage caused by third-party service providers who are not authorized by Ellie;

Fail to provide proof of purchase that you are the authorized user of the product;

Any non-Ellie branded products, such as batteries, SD card and cables, even if sold or shipped with Ellie products;

Products marked as "Sample" or "Not for Sale" , or sold "AS IS" ;

This warranty cannot be transferred from the original end-user to Any indirect or consequential damages or losses resulting from the product failure such as loss of data and loss of business.

Return & Refund

If customers are not completely satisfied with the Ellie product, they can return it within 45 days after the receipt of the product.

To be eligible for a return, the product must be unused and returned in the same condition that you received it. It must also be in the original packaging. Products that show any signs of wear, or that are not packaged like new with all accessories and manuals will not be accepted under this return policy. To complete your return, we require a receipt or proof of purchase and the serial number. Customers will have to pay all the return shipping costs. No restocking fee will be charged for the return of a product.

Once your returned product is received and inspected, we will email you a notification of receipt. We will also notify you of the approval or rejection of your refund. If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days. Please note shipping charges are non-refundable.

How to obtain warranty service?

Contact Ellie support team by email support@Elliehello.com or Ellie authorized resellers/repair centers and describe the product issues. They will attempt to identify and resolve the problem of your product by offering you tips and advice, software or firmware updates.

If the problem cannot be identified or resolved through remote assistance or software updates, you will be requested to return the product to the address provided by Ellie or authorized resellers.

Ellie will examine the returned product to identify the problem, if Ellie determines that the problem in question is not covered by this warranty, you will have to apply for paid repair service.

Warranty card

If you want to claim warranty service, please fill out the warranty card below and return it with the product.

Customer's Name: _____

Email: _____

Phone: _____

Address: _____

Dealer's name: _____

Dealer's address: _____

Date of purchase(DD/MM/YY): _____

Order number: _____

Serial Number: _____

Type of services: Repair Exchange Return

Description of issues: _____

The serial number can usually be found on the bottom of the product.

Ellie Technology, LLC

www.elliehello.com Made in China

Contact US:

 @EllieBabyPro

 @elliebabypro

 support@elliehello.com

